

HART Transit Performance from 2018-2020

HART	FY17	FY18	FY19	FY20
Ridership**	13,402,701	12,137,339	13,162,491	9,205,278
On time Performance	81.50%	83.10%	75.86%	75.32%
Passengers per Revenue Hour	20.49	19.52	19.69	15.05

Source :HART Data
provided on request

*** includes all modes

FY20 monthly ridership for all modes has decreased from FY19 by 50.5% due to the COVID-19 pandemic.