



CTC Organization

County: Hillsborough
Fiscal Year: 7/1/2018 - 6/30/2019

CTC Status: Submitted
CTD Status: Under Review

Date Initiated: 7/18/2019

CTC Organization Name: Hillsborough County
Address: 2709 E HANNA AVE
City: TAMPA
State: FL
Zip Code: 33610
Organization Type: County
Network Type: Partial Brokerage
Operating Environment: Urban
Transportation Operators: Yes
Number of Transportation Operators: 1
Coordination Contractors: Yes
Number of Coordination Contractors: 14
Provide Out of County Trips: No
Local Coordinating Board (LCB) Chairperson: Councilman Luis Viera
CTC Contact: Karen Smith
CTC Contact Title: Business & Compliance Coord, Sunshine Line
CTC Contact Email: smithk@hillsboroughcounty.org
Phone: (813) 276-8126

CTC Certification

I, Karen Smith, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, _____, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(7) F.S. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



CTC Trips

County: Hillsborough
Fiscal Year: 07/01/2018 - 06/30/2019

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	Selected Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total
Fixed Route/Fixed Schedule			
Daily Pass Trips	6,299	N/A	6,299
Weekly Pass Trips	0	N/A	0
Monthly Pass Trips	136,704	N/A	136,704
Deviated Fixed Route Service	0	N/A	0
Complementary ADA Service	0	N/A	0
Paratransit			
Ambulatory	170,697	386,576	557,273
Non-Ambulatory	11,464	16,049	27,513
Stretcher	0	0	0
Transportation Network Companies	0	N/A	0
Taxi	2,524	N/A	2,524
School Board (School Bus)	0	N/A	0
Volunteers	0	N/A	0
Total - Service Type	327,688	402,625	730,313
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	2,524	N/A	2,524
Total - Contracted Transportation Operator Trips	2,524	0	2,524
Agency for Health Care Administration (AHCA)	0	27,174	27,174
Agency for Persons with Disabilities (APD)	0	105,865	105,865
Comm for the Transportation Disadvantaged (CTD)	182,643	N/A	182,643
Dept of Economic Opportunity (DEO)	0	0	0
Dept of Children and Families (DCF)	6,427	11,923	18,350
Dept of Education (DOE)	0	13	13
Dept of Elder Affairs (DOEA)	28,167	0	28,167
Dept of Health (DOH)	0	0	0
Dept of Juvenile Justice (DJJ)	260	0	260
Dept of Transportation (DOT)	0	118,013	118,013
Local Government	110,191	75,345	185,536
Local Non-Government	0	18,484	18,484
Other Federal & State Programs	0	45,808	45,808
Total - Revenue Source	327,688	402,625	730,313



**Transportation
Disadvantaged**

CTC Trips (cont'd)

County: Hillsborough
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	Selected Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way			
Older Adults	10,701	1,054	11,755
Children At Risk	0	954	954
Persons With Disabilities	69,425	383,604	453,029
Low Income	244,305	14,184	258,489
Other	3,257	2,829	6,086
Total - Passenger Type	327,688	402,625	730,313
Trip Purpose - One Way			
Medical	72,315	95,611	167,926
Employment	12,689	50,719	63,408
Education/Training/Daycare	21,324	141,822	163,146
Nutritional	139,082	7,392	146,474
Life-Sustaining/Other	82,278	107,081	189,359
Total - Trip Purpose	327,688	402,625	730,313
Unduplicated Passenger Head Count (UDPHC)			
UDPHC	11,524	14,891	26,415
Total - UDPHC	11,524	14,891	26,415
Unmet & No Shows			
Unmet Trip Requests	403	N/A	403
No Shows	5,405	N/A	5,405
Customer Feedback			
Complaints	58	N/A	58
Commendations	299	N/A	299



CTC Vehicles & Drivers

County: Hillsborough
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	Selected Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total
Deviated Fixed Route Miles	0	N/A	0
Complementary ADA Service Miles	0	N/A	0
Paratransit Miles	1,274,751	2,952,397	4,227,148
Transportation Network Companies (TNC) Miles	0	N/A	0
Taxi Miles	14,462	N/A	14,462
School Board (School Bus) Miles	0	N/A	0
Volunteers Miles	0	N/A	0
Total - Vehicle Miles	1,289,213	2,952,397	4,241,610
Roadcalls & Accidents			
Roadcalls	76	351	427
Chargeable Accidents	5	23	28
Vehicle Inventory			
Total Number of Vehicles	76	233	309
Number of Wheelchair Accessible Vehicles	65	109	174
Drivers			
Number of Full Time & Part Time Drivers	77	723	800
Number of Volunteer Drivers	0	0	0



CTC Revenue Sources

County: Hillsborough
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Revenue Sources	Selected Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources			
Agency for Health Care Administration (AHCA)	\$ 0	\$ 1,570,352	\$ 1,570,352
Agency for Persons with Disabilities (APD)	\$ 0	\$ 760,148	\$ 760,148
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 26,763	\$ 294,126	\$ 320,889
Dept of Education (DOE)	\$ 0	\$ 1,788	\$ 1,788
Dept of Elder Affairs (DOEA)	\$ 548,860	\$ 0	\$ 548,860
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 26,763	\$ 0	\$ 26,763
Commission for the Transportation Disadvantaged (CTD)			
Non-Sponsored Trip Program	\$ 2,243,830	N/A	\$ 2,243,830
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0
Department of Transportation (DOT)			
49 USC 5307	\$ 0	\$ 4,646,149	\$ 4,646,149
49 USC 5310	\$ 0	\$ 333,168	\$ 333,168
49 USC 5311	\$ 0	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 3,873	\$ 3,873
Local Government			
School Board (School Bus)	\$ 0	N/A	\$ 0
County Cash	\$ 3,986,241	\$ 2,642,503	\$ 6,628,744
County In-Kind	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 4,132	\$ 4,132
City In-Kind	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0
Local Non-Government			
Farebox	\$ 65,567	\$ 841,314	\$ 906,881
Donations/Contributions	\$ 0	\$ 32,478	\$ 32,478
In-Kind Services	\$ 0	\$ 32,454	\$ 32,454
Other Non-Government	\$ 888	\$ 534,541	\$ 535,429
Other Federal & State Programs			
Other Federal Programs	\$ 0	\$ 140,954	\$ 140,954
Other State Programs	\$ 0	\$ 362,631	\$ 362,631
Total - Revenue Sources	\$ 6,898,912	\$ 12,200,611	\$ 19,099,523



CTC Expense Sources

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Expense Sources	Selected Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 2,864,242	\$ 7,106,279	\$ 9,970,521
Fringe Benefits	\$ 1,133,862	\$ 1,026,449	\$ 2,160,311
Services	\$ 529,585	\$ 1,639,480	\$ 2,169,065
Materials & Supplies Consumed	\$ 509,359	\$ 1,238,888	\$ 1,748,247
Utilities	\$ 46,547	\$ 115,831	\$ 162,378
Casualty & Liability	\$ 82,693	\$ 698,572	\$ 781,265
Taxes	\$ 0	\$ 2,313	\$ 2,313
Miscellaneous	\$ 29,755	\$ 176,696	\$ 206,451
Interest	\$ 0	\$ 1,323	\$ 1,323
Leases & Rentals	\$ 0	\$ 779	\$ 779
Capital Purchases	\$ 949,131	\$ 84,929	\$ 1,034,060
Contributed Services	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 85,702	\$ 85,702
Purchased Transportation Services			
Bus Pass	\$ 714,750	N/A	\$ 714,750
School Board (School Bus)	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0
Taxi	\$ 38,988	N/A	\$ 38,988
Contracted Operator	\$ 0	N/A	\$ 0
Total - Expense Sources	\$ 6,898,912	\$ 12,177,241	\$ 19,076,153