2002 Transit Quality of Service Evaluation Report Hillsborough County MPO







Hillsborough County MPO



Transit Quality of Service Evaluation Report

March 2002

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The Hillsborough County Metropolitan Planning Organization (MPO) has completed its second Transit Quality of Service Evaluation (TQSE) as part of the Florida Department of Transportation's (FDOT) effort to evaluate transit service in the state of Florida. The evaluation provides information on the performance of fixed route transit service within Hillsborough County operated by Hillsborough Area Regional Transit (HART). The first evaluation was conducted in March 2001.

1.0 Agencies Involved in Evaluation

The study area for this report is Hillsborough County. Agencies involved include the Hillsborough County MPO, acting as the lead agency for this evaluation, the Florida Department of Transportation and HART, the local transit provider. All were involved in providing information and direction for the completion of this evaluation.

The March 2002 TQS Evaluation (TQSE) includes an assessment of the following Transit Capacity and Quality of Service Measures:

- Service Frequency
- Hours of Service
- Service Coverage
- Transit vs. Auto Travel Time

Two measures, Passenger Loading and Reliability, were not included in the Florida Department of Transportation's scope for the March 2002 Evaluation.

Travel demand between origin and destination (O-D) pairs is used in the March 2002 TQSE to rank the evaluation results from highest to lowest travel demand. The ranking of travel demand allows improvements considered as a result of the TQSE to be focused on areas with the highest demand. In Hillsborough County, the calculation of travel demand between origin and destination pairs associated with an identified activity center is based on an area greater than one TAZ. The group of TAZs that represents travel demand for the activity center was selected by the Hillsborough County MPO.

The calculation of Service Frequency, Hours of Service and Transit vs. Auto Travel Time for the TQSE requires that the origin and destination of the trip to be analyzed be identified as a transit access point, defined as a bus stop or other transit stop. The bus stop that represents travel between the activity centers was used to calculate the score for the three TQSE measures that require a point of origin and destination. The TAZ in which the bus stop that represents travel between activity centers is located is identified in **Table 1** below (Trip End TAZ).

2.0 Activity Centers Chosen for Analysis

Ten activity centers were chosen for the analysis and are listed in **Table 1** and depicted in **Map 1**. Travel among ten major activity centers results in travel between 90 origin-destination (O-D) pairs. Travel by transit was possible to all activity centers except New Tampa. Service Frequency, Hours of Service and Transit vs. Auto Travel Time measures were evaluated for all O-D pairs.

Activity centers selected for the 2002 analysis were based on new guidance from the FDOT requiring an equal number of residential and non-residential centers. Residential activity centers included in the 2002 analysis but not the 2001 analysis are:

- Town and Country
- Temple Terrace
- East Tampa

Table 1. Hillsborough County Activity Centers

Activity Center	Activity Center Type	Travel Demand Analysis Area TAZ(s)	Trip End TAZ
Downtown Tampa	Non-residential	99,101, 119, 204, 208, 259- 296	274
Westshore Business District/Tampa International Airport	Non-residential	126, 128-32, 151-9, 169- 71,182-3,185	170
University of South Florida/ Busch Gardens	Non-residential	11, 16-20, 255-6, 444-6, 448-51	448
Port of Tampa/ Port Sutton	Non-residential	120-3, 637-9	121
MacDill Air Force Base	Non-residential	231, 240	240
New Tampa	Residential	241-51, 454-5	250
Brandon	Residential	575, 579-81, 584, 589, 600-2, 605-9, 612-4, 621-2	601
Town & Country	Residential	314-6, 318-323, 325, 327- 29, 331-3	321
Temple Terrace	Residential	297, 299-307, 472	306
East Tampa	Residential	68, 70, 72, 74, 83-90, 102- 4, 106-7	88

Two non-residential activity centers included in the 2001 analysis, Citrus Park Mall and Hillsborough Community College, are not included in the 2002 analysis. A third non-residential activity center, Tampa International Airport, was consolidated with another non-residential center, the Westshore Business District.

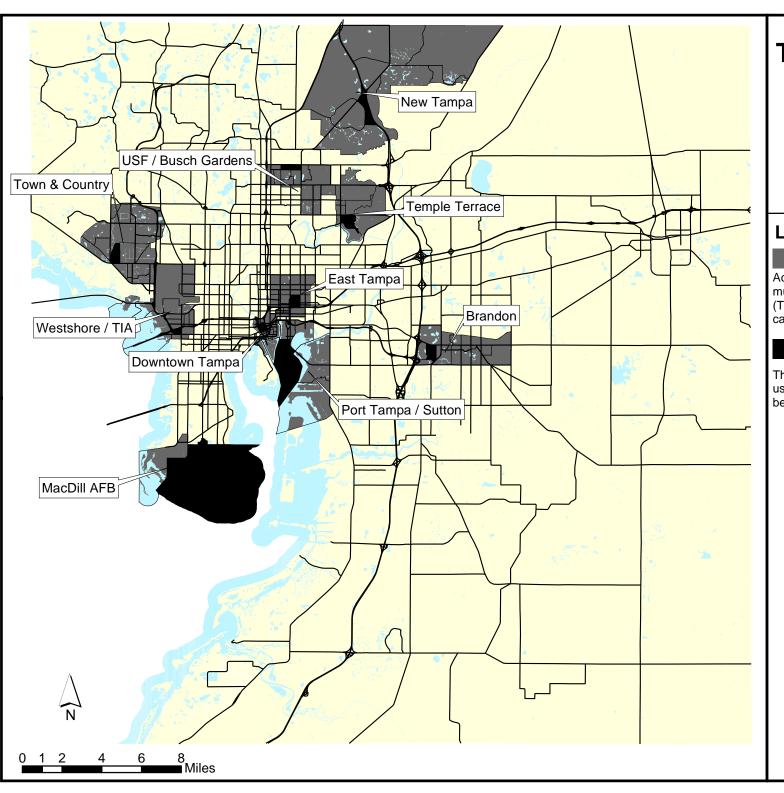
3.0 Evaluation of Service Measures

The following section outlines the measures used to evaluate transit service in Hillsborough County. The purpose, data sources and results of each measure are provided. Of the 90 O-D pairs, only 50 O-D pairs could be included in the analysis. One activity center, New Tampa, was not served by transit eliminating 18 O-D pairs from the analysis. Based on the FDOT methodology for this evaluation, trips must commence after 4 PM and be completed by 6 PM. Travel between an additional 22 O-D pairs in the Hillsborough County analysis commenced after 4 PM but did not arrive at the destination until after 6 PM and are not included in the analysis. The percent of O-D pairs at a given level of service (LOS) score identified in the text and in **Tables 2** through **7** are based on the 50 O-D pairs included in the analysis.

3.1 Service Frequency

For this analysis, Service Frequency is the number of transit trip opportunities available between each OD pair expressed in vehicles per hour. Bus frequencies and hours of service were collected manually using the HART schedules current as of March 2002. The LOS standards for Service Frequency and summary of results are shown in **Table 2.**

For the 50 O-D pairs evaluated, Service Frequency LOS ranged between "B" and "F". Twenty-three O-D pairs, or less than 50 percent, earned a Service Frequency score of "D" or better. No transit route received an LOS of "A".



TQSE Activity Centers March 2002

Hillsborough County, FL

Legend



Activity Centers

Activity Centers include the multiple Traffic Analysis Zones (TAZs) that were used to calculate trip demand.



Central Activity Center

The Traffic Analysis Zones (TAZs) used to calculate travel times between Activity Centers.

Map 1



Printed May 30, 2002

Table 2. Service Frequency Level of Service Results for Hillsborough County

LOS	Headway (min.)	Veh/Hr	Comments	% of O-D Pairs
A	< 10	>6	Passengers don't need schedules	0%
В	10-14	5-6	Frequent service, passengers consult schedules	2%
С	15-20	3-4	Maximum desirable time to wait if bus missed	6%
D	21-30	2	Service unattractive to choice riders	38%
Е	31-60	1	Service available during hour	52%
F	>60	<1	Service unattractive to all riders	2%

Source: Transportation Research Board, Highway Capacity Manual 2000.

Service Frequency results are summarized in the Mobility Measures Worksheet located in **Appendix A:** *Quality of Service Worksheets*.

3.2 Hours of Service

The Hours of Service measure demonstrates the number of hours per day that service is available between each O-D pair. The LOS standards and summary of results for Hours of Service are depicted in **Table 3**.

The Hours of Service LOS for the routes between the selected activity centers ranges from "B" to "F" with service ranging from 2 hours per day to 17 hours per day. The fastest route between MacDill AFB and Temple Terrace involves Express Route 23 which only provides service during the peak hour, resulting in service being provided between this O-D pair for only 2 hours a day. The trip could also be made using Routes 4 and 6 but the travel time is increased by 15 minutes and the trip cannot be completed by 6 PM. Excluding travel between MacDill AFB and Temple Terrace, hours of service range between 10 hours per day and 17 hours per day for the remaining 50 O-D pairs evaluated.

Thirty-five (70 percent) of the O-D pairs received an Hour of Service LOS score of "D" or higher. The remaining O-D pairs received an "E" or "F".

The Hours of Service results are summarized in the Mobility Measures Worksheet located in **Appendix** A: *Quality of Service Worksheets*.

3.3 Service Coverage

Service coverage evaluates how well the transit system serves areas with densities that can typically support transit. Transit supportive areas have a minimum population or job density to support at least hourly transit service. This is defined as a population density of at least three households per gross acre or an employment density of at least four employees per gross acre, located within 1/4 mile (walking distance) of a bus stop. The number of households and jobs served by transit are calculated for each TAZ served based on the percent that the area served is of area of the total TAZ. The number of households and jobs served by transit is the proportional allocation of the total households and employees in the TAZ using this percentage.

Table 3. Hours of Service Level of Service

LOS	Hours/Day	Comments	% of O-D Pairs
A	19-24	Night or owl service provided	0%
В	17-18	Late evening service provided	8%
С	14-16	Early evening service provided	40%
D	12-13	Daytime service provided	22%
Е	4-11	Peak hour/limited midday service provided	28%
F	0-3	Very limited or no service	2%

Source: Transportation Research Board, Highway Capacity Manual.

The service coverage analysis was performed using Geographic Information Systems (GIS) software. The population and employment data are the 1999 base year socioeconomic data employed by the MPO for its 2025 update of the Long Range Transportation Plan (LRTP) and are aggregated to the TAZ level. The transit service area is a one-quarter mile buffer around the transit routes operating in March 2002.

Service Coverage LOS standards are depicted in **Table 4.** The Service Coverage results are summarized in the Mobility Measures Worksheet located in **Appendix A:** *Quality of Service Worksheets*. **Appendix B:** *Service Coverage Analysis Maps* consists of three maps: Service Coverage Area, Transit-Supportive Area by Density, and Transit-Supportive Area Served by Transit.

Seventy-eight percent of the transit-supportive area in Hillsborough County is serviced by transit. This coverage equates to an LOS score of "C".

Table 4. Service Coverage Level of Service

LOS	% Transit Supportive Area Served	
A	90.0-100.0	
В	80.0-89.9	
С	70.0-79.9	
D	60.0-69.9	
Е	50.0-59.9	
F	<50.0	

Source: Transportation Research Board, Highway Capacity Manual 2000. 3.4 Passenger Loading

The FDOT Transit Quality of Service Evaluation scope for March 2002 did not include the Passenger Loading measure.

3.5 Reliability

The FDOT Transit Quality of Service Evaluation scope for March 2002 did not include the Reliability measure.

3.6 Transit vs. Auto Travel Time

The "transit vs. auto travel time" measure compares travel times by transit to travel times by automobile between each pair of activity centers. Transit travel times are the time between boarding the transit vehicle at the origin activity center and alighting at the destination activity center, including all wait times, based on printed bus schedule information. Auto travel times are derived from the Tampa Bay Regional Planning Model and represent the congested travel times between the two TAZs that represent travel between the activity centers (see **Table 1** and **Map 1**). Transit vs. Auto Travel Time LOS standards are depicted in **Table 5**.

LOS scores for transit vs. auto travel times range from "B" to "F". Twenty-seven O-D pairs received an LOS score of "D" or better. No O-D pairs received an LOS score of "A" but six pairs earned a "B" and seven a "C". Forty-six percent, or 23 O-D pairs, earned an LOS score of "E" or lower; nine O-D pairs earned an "F".

Following are the O-D pairs with an auto-transit travel time difference of greater than 1 hour (LOS F):

- Temple Terrace to Town and Country
- Temple Terrace to East Tampa
- USF/Busch Gardens to Port of Tampa
- USF/Busch Gardens to East Tampa
- Downtown Tampa to Town and Country
- MacDill AFB to Temple Terrace
- Mac Dill AFB to East Tampa
- Brandon to East Tampa
- MacDill to Town and Country

Table 5. Transit vs. Auto Travel Time Level of Service

LOS	Travel Time Difference (min.)	Comments	% of O-D Pairs
A	<= 0	Faster by transit than by auto	0%
В	1-15	About as fast by transit as by auto	12%
С	16-30	Tolerable for choice riders	14%
D	31-45	Round trip at least an hour longer by transit	28%
Е	46-60	Tedious for all riders; may be best possible in small cities	28%
F	>60	Unacceptable to most riders	18%

Source: Transportation Research Board, Highway Capacity Manual 2000.

The Transit versus Auto Travel Time results are summarized in the Mobility Measures Worksheet located in **Appendix A:** *Quality of Service Worksheets*.

3.7 Summary Evaluation

A summary of results for all LOS measures ranked in order of the travel demand between each origin and destination is provided in **Table 6. Table 7** provides the number and percentage of O-D pairs within each LOS score for each measure. Nearly 45 percent of the O-D pairs were excluded from the evaluation. Eighteen trips involved New Tampa to which transit service is not provided and 22 trips represent travel between two activity centers for which travel could not be completed prior to 6 PM.

LOS scores were highest for Hours of Service and Service Coverage. Seventy percent of the O-D pairs evaluated received an Hours of Service LOS of "D" or better, with 48 percent receiving an LOS of "C" or "B". Within Hillsborough County, the transit supportive area serviced by transit is 78 percent, equating to an LOS of "C".

3.8 Level of Effort on Evaluation

The March 2002 TQSE did not include the evaluation of Passenger Loading or Reliability. The remaining measures included in the evaluation did not require field survey work in order to complete the evaluation. With the ready availability of data required from the Tampa Bay Regional Planning Model, the level of effort to complete the 2002 Evaluation was minimal. The total number of hours to complete the evaluation was approximately 120.

Nearly 46 percent, or 55 hours were dedicated to plotting all potential transit trips between the activity centers in order to determine which route or combination of routes provided the best service and a trip that could be completed between the hours of 4 PM and 6 PM. Familiarity with the transit service available in Hillsborough County facilitated the efficient completion of this task.

Table 6. Summary Results

	o. Summary Results					
Trip Rank	From	To	Trips	Frequency	Hours of Service	Travel Time
1	Westshore District/TIA	Town and Country	2501	D	C	C
2	USF/Busch Gardens	New Tampa	2073			
3	USF/Busch Gardens	Temple Terrace	1301	E	C	В
4	Downtown Tampa	East Tampa	1050	D	В	C
5	Downtown Tampa	USF/Busch Gardens	1045	E	F	D
6	Downtown Tampa	Westshore District/TIA	944	D	C	В
7	Westshore District/TIA	Downtown Tampa	835	D	C	В
8	Town and Country	Westshore District/TIA	617	D	C	Е
9	Downtown Tampa	Town and Country	574	D	C	F
10	Temple Terrace	USF/Busch Gardens	471	E	C	В
11	New Tampa	USF/Busch Gardens	441			
12	USF/Busch Gardens	Downtown Tampa	433	В	C	D
13	Temple Terrace	New Tampa	430			
14	USF/Busch Gardens	Town and Country	428	D	C	Е
15	Westshore District/TIA	East Tampa	421	D	С	Е
16	Westshore District/TIA	USF/Busch Gardens	323	D	D	Е
17	Downtown Tampa	Temple Terrace	315	E	С	D
18	USF/Busch Gardens	East Tampa	307	С	С	F
19	Downtown Tampa	New Tampa	306			
20	Downtown Tampa	Brandon	305	F	D	C
21	Westshore District/TIA	New Tampa	303			
22	Brandon	New Tampa	249			
22	USF/Busch Gardens	Brandon	249			
24	East Tampa	USF/Busch Gardens	240	D	В	C
25	Brandon	Downtown Tampa	228	E	E	D
26	Downtown Tampa	Port of Tampa	219	E	E	C
27	East Tampa	Westshore District/TIA	208	D	C	D
28	Westshore District/TIA	MacDill AFB	207	D	D	E
29	Westshore District/TIA	Temple Terrace	198	D	C	E
30	New Tampa	Temple Terrace	195			
31	East Tampa	Temple Terrace	191			
32	Brandon	Temple Terrace	190			
33	Town and Country	Downtown Tampa	178			
34	Westshore District/TIA	Brandon	176			
35	USF/Busch Gardens	Westshore District/TIA	174	C	D	E
36	East Tampa	Town and Country	172	D	C	E
37	Town and Country	USF/Busch Gardens	161	D	C	D
38	East Tampa	Downtown Tampa	156	D	В	В
39	East Tampa	Brandon	154			
40	Brandon	USF/Busch Gardens	147			
41	Downtown Tampa	MacDill AFB	137	E	D	D
42	East Tampa	New Tampa	136			
43	MacDill AFB	Town and Country	128	D	D	F
44	Town and Country	New Tampa	122			
45	Brandon	East Tampa	121	E	E	F
46	Port of Tampa	Brandon	118	E	E	D

Table 6. Summary Results (cont.)

Trip Rank	From	To	Trips	Frequency	Hours of Service	Travel Time
47	Temple Terrace	Brandon	111			
48	MacDill AFB	Westshore District/TIA	102	C	D	D
49	Temple Terrace	Downtown Tampa	100	E	C	E
50	Port of Tampa	Downtown Tampa	94	E	E	В
51	Town and Country	Temple Terrace	87	E	D	E
52	Town and Country	East Tampa	86	D	C	D
53	New Tampa	Brandon	84			
54	Temple Terrace	East Tampa	83	E	C	F
55	MacDill AFB	Downtown Tampa	79	E	D	C
56	Brandon	Port of Tampa	74	E	E	E
56	Temple Terrace	Town and Country	74	E	C	F
58	East Tampa	Port of Tampa	71	E	E	D
59	Brandon	Westshore District/TIA	68			
59	Westshore District/TIA	Port of Tampa	68	E	E	C
61	Port of Tampa	Temple Terrace	65	E	E	Е
62	Port of Tampa	East Tampa	55	E	E	D
63	Port of Tampa	New Tampa	54			
64	New Tampa	Town and Country	53			
65	Port of Tampa	Westshore District/TIA	48	E	Е	D
65	USF/Busch Gardens	Port of Tampa	48	Е	Е	F
67	MacDill AFB	New Tampa	46			
67	Port of Tampa	USF/Busch Gardens	46			
69	Port of Tampa	Town and Country	43			
70	Brandon	Town and Country	40			
71	Temple Terrace	Westshore District/TIA	38			
72	New Tampa	Downtown Tampa	36			
73	MacDill AFB	East Tampa	35	Е	D	F
74	Town and Country	Brandon	32			
75	Town and Country	MacDill AFB	31			
76	MacDill AFB	Temple Terrace	27	E	F	F
77	USF/Busch Gardens	MacDill AFB	24			1
78	East Tampa	MacDill AFB	23	Е	D	Е
78	MacDill AFB	Brandon	23	E		
80	New Tampa	East Tampa	20			
81	New Tampa	Westshore District/TIA	18			
81	•	Port of Tampa	18			
83	Temple Terrace MacDill AFB	USF/Busch Gardens	16 16			
84	Town and Country Brandon	Port of Tampa MacDill AFB	12 9			
85				 E	 E	 E
86	Port of Tampa	MacDill AFB	8	E	E	Е
87	MacDill AFB	Port of Tampa	6	E	E	D
88	New Tampa	Port of Tampa	4			
89	New Tampa	MacDill AFB	3			
89	Temple Terrace	MacDill AFB	3			

Table 7. Total O-D Pairs at Each LOS Level

	Frequency Hours of Service				Transit vs. Auto ce Travel Time	
LOS	#	% 1	#	% 1	#	% 1
A	0	0%	0	0%	0	0%
В	1	2%	4	8%	6	12%
C	3	6%	20	40%	7	14%
D	19	38%	11	22%	14	28%
E	26	52%	14	28%	14	28%
F	1	2%	1	2%	9	18%

Percentages are based 50 O-D pairs included in the analysis; 40 of the original O-D pairs were not included in the analysis because travel between the activity centers by transit was not provided or could not be completed by 6:00 PM.

3.9 Additional Information - Transit Trips Completed After 6 PM

The FDOT methodology does not recognize transit trips arriving at the destination after 6 PM as a transit opportunity. Trips that cannot be completed by 6 PM are not included in the TQSE Report submitted to the FDOT. The Hillsborough County MPO has requested that transit trips among the 90 O-D pairs analyzed in the March 2002 analysis that arrive at the destination after 6:00 PM be identified. Of the 90 O-D pairs analyzed, travel among 22 pairs cannot be completed by 6:00 PM.

Travel by transit between the following six O-D pairs cannot be completed by 6:00 PM but could be completed by 6:15 PM:

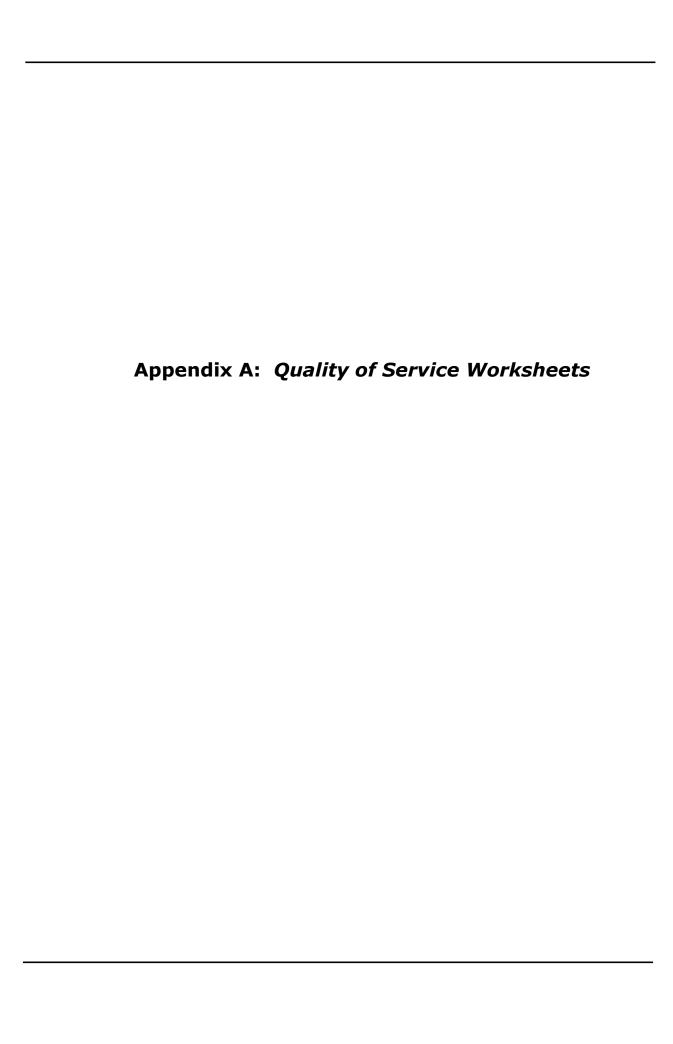
Origin	Origin Destination		Arrival Time
Brandon	Westshore Business District/Tampa International Airport	4:35 PM	6:13 PM
Brandon	Temple Terrace	4:35 PM	6:06 PM
Town & Country	Downtown Tampa	4:27 PM	6:07 PM
Town & Country	Port of Tampa/ Port Sutton	4:27 PM	6:13 PM
Temple Terrace	Westshore Business District/Tampa International Airport	4:26 PM	6:13 PM
Temple Terrace	Port of Tampa/ Port Sutton	4:26 PM	6:13 PM

Travel by transit between the following sixteen O-D pairs cannot be completed by 6:15 PM but can be completed by the time shown:

Origin	Destination	Departure Time	Arrival Time
Westshore Business	D 1	4.15 DM	6.22 DM
District/Tampa International Airport	Brandon	4:15 PM	6:33 PM
University of South Florida/ Busch Gardens	MacDill Air Force Base	4:05 PM	6:23 PM
University of South Florida/ Busch Gardens	Brandon	4:08 PM	6:29 PM
Port of Tampa/ Port Sutton	University of South Florida/ Busch Gardens	4:35 PM	6:22 PM
Port of Tampa/ Port Sutton	Town & Country	4:35 PM	6:40 PM
MacDill Air Force Base	University of South Florida/ Busch Gardens	4:30 PM	6:20 PM
MacDill Air Force Base	Brandon	4:30 PM	7:20 PM

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Origin	Destination	Departure Time	Arrival Time
Brandon	University of South Florida/ Busch Gardens	4:35 PM	6:27 PM
Brandon	MacDill Air Force Base	5:22 PM	7:31 PM
Brandon	Town & Country	4:35 PM	6:40 PM
Town & Country	MacDill Air Force Base	4:27 PM	6:23 PM
Town & Country	Brandon	4:27 PM	6:29 PM
Temple Terrace	MacDill Air Force Base	4:26 PM	6:23 PM
Temple Terrace	Brandon	4:26 PM	6:29 PM
East Tampa	Brandon	4:11 PM	7:00 PM
East Tampa	Temple Terrace	4:11 PM	6:17 PM



From: Downtown Tampa

		Freque	ency	Hours of Service		Travel Times			
То	Travel Demand (trips/h)	Travel Opps/h	LOS	Hours	LOS	Transit (min)	Auto (min)	Difference (min)	LOS
Downtown Tampa									
Westshore District/TIA	944	2	D	15	С	23	12	11	В
USF/Busch Gardens	1045	2	D	18	В	64	20	44	D
Port of Tampa	219	1	E	10	Е	28	11	17	С
MacDill AFB	137	1	E	13	D	52	19	33	D
New Tampa	306		??		??		32		??
Brandon	305	0	F	12	D	40	22	18	С
Town and Country	574	2	D	14	С	96	23	73	F
Temple Terrace	315	1	E	15	С	63	21	42	D
East Tampa	1050	2	D	17	В	37	9	28	С

From: Westshore District/TIA

		Freque	Frequency Hours of			Service Travel Times			
То	Travel Demand (trips/h)	Travel Opps/h	LOS	Hours	LOS	Transit (min)	Auto (min)	Difference (min)	LOS
Downtown Tampa	835	2	D	14	С	22	12	10	В
Westshore District/TIA									
USF/Busch Gardens	323	2	D	13	D	74	28	46	Е
Port of Tampa	68	1	Е	10	Е	44	22	22	С
MacDill AFB	207	2	D	13	D	71	21	50	Е
New Tampa	303		??		??		40		??
Brandon	176		??		??		33		??
Town and Country	2501	2	D	14	С	38	13	25	С
Temple Terrace	198	2	D	14	С	87	29	58	Е
East Tampa	421	2	D	14	С	65	16	49	E

From: USF/Busch Gardens

		Freque	ency	Hours of Service		Travel Times			
То	Travel Demand (trips/h)	Travel Opps/h	LOS	Hours	LOS	Transit (min)	Auto (min)	Difference (min)	LOS
Downtown Tampa	433	6	В	14	С	61	20	41	D
Westshore District/TIA	174	4	С	13	D	82	28	54	Е
USF/Busch Gardens									
Port of Tampa	48	1	Е	10	Е	104	28	76	F
MacDill AFB	24		??		??		39		??
New Tampa	2073		??		??		13		??
Brandon	249		??		??		28		??
Town and Country	428	2	D	14	С	90	32	58	Е
Temple Terrace	1301	1	Е	16	С	18	14	4	В
East Tampa	307	4	С	16	С	96	20	76	F

From: Port of Tampa

		Freque	ency	Hours of	Service	ervice Travel Times			
То	Travel Demand (trips/h)	Travel Opps/h	LOS	Hours	LOS	Transit (min)	Auto (min)	Difference (min)	LOS
Downtown Tampa	94	1	E	10	E	19	11	8	В
Westshore District/TIA	48	1	Е	10	Е	53	22	31	D
USF/Busch Gardens	46		??		??		28		??
Port of Tampa									
MacDill AFB	8	1	Е	10	Е	86	29	57	Е
New Tampa	54		??		??		35		??
Brandon	118	1	E	10	Е	60	20	40	D
Town and Country	43		??		??		33		??
Temple Terrace	65	1	E	10	Е	72	24	48	E
East Tampa	55	1	E	10	E	56	11	45	D

From: MacDill AFB

		Freque	ency	Hours of Service		Travel Times			
То	Travel Demand (trips/h)	Travel Opps/h	LOS	Hours	LOS	Transit (min)	Auto (min)	Difference (min)	LOS
Downtown Tampa	79	1	Е	12	D	47	19	28	С
Westshore District/TIA	102	3	С	12	D	56	21	35	D
USF/Busch Gardens	16		??		??		39		??
Port of Tampa	6	1	E	10	Е	63	29	34	D
MacDill AFB									
New Tampa	46		??		??		51		??
Brandon	23		??		??		39		??
Town and Country	128	2	D	13	D	95	33	62	F
Temple Terrace	27	1	E	2	F	112	40	72	F
East Tampa	35	1	E	12	D	91	27	64	F

From: New Tampa

		Freque	ency	Hours of	Service		Travel	Times	
То	Travel Demand (trips/h)	Travel Opps/h	LOS	Hours	LOS	Transit (min)	Auto (min)	Difference (min)	LOS
Downtown Tampa	36		??		??		32		??
Westshore District/TIA	18		??		??		40		??
USF/Busch Gardens	441		??		??		13		??
Port of Tampa	4		??		??		35		??
MacDill AFB	3		??		??		51		??
New Tampa									??
Brandon	84		??		??		24		??
Town and Country	53		??		??		44		??
Temple Terrace	195		??		??		20		??
East Tampa	20		??		??		29		??

From: Brandon

		Freque	ency	Hours of Service		Travel Times			
То	Travel Demand (trips/h)	Travel Opps/h	LOS	Hours	LOS	Transit (min)	Auto (min)	Difference (min)	LOS
Downtown Tampa	228	1	Е	11	Е	55	22	33	D
Westshore District/TIA	68		??		??		33		??
USF/Busch Gardens	147		??		??		28		??
Port of Tampa	74	1	E	10	E	69	20	49	E
MacDill AFB	9		??		??		39		??
New Tampa	249		??		??		24		??
Brandon	2420								
Town and Country	40		??		??		46		??
Temple Terrace	190		??		??		26		??
East Tampa	121	1	E	11	E	86	22	64	F

From: Town and Country

		Freque	ency	Hours of	Service		Travel	Times	
То	Travel Demand (trips/h)	Travel Opps/h	LOS	Hours	LOS	Transit (min)	Auto (min)	Difference (min)	LOS
Downtown Tampa	178		??		??		23		??
Westshore District/TIA	617	2	D	14	С	60	13	47	Е
USF/Busch Gardens	161	2	D	15	С	72	32	40	D
Port of Tampa	12		??		??		33		??
MacDill AFB	31		??		??		33		??
New Tampa	122		??		??		44		??
Brandon	32		??		??		46		??
Town and Country									
Temple Terrace	87	1	Е	13	D	92	34	58	Е
East Tampa	86	2	D	14	С	64	27	37	D

From: Temple Terrace

		Freque	ency	Hours of	Service		Travel	Times	
То	Travel Demand (trips/h)	Travel Opps/h	LOS	Hours	LOS	Transit (min)	Auto (min)	Difference (min)	LOS
Downtown Tampa	100	1	Е	16	С	71	21	50	Е
Westshore District/TIA	38		??		??		29		??
USF/Busch Gardens	471	1	Е	16	С	23	14	9	В
Port of Tampa	18		??		??		24		??
MacDill AFB	3		??		??		29		??
New Tampa	430		??		??		20		??
Brandon	111		??		??		26		??
Town and Country	74	1	Е	14	С	114	34	80	F
Temple Terrace									
East Tampa	83	1	E	16	С	95	16	79	F

From: East Tampa

		Freque	ency	Hours of	Hours of Service		Travel Times			
То	Travel Demand (trips/h)	Travel Opps/h	LOS	Hours	LOS	Transit (min)	Auto (min)	Difference (min)	LOS	
Downtown Tampa	156	2	D	17	В	13	9	4	В	
Westshore District/TIA	208	2	D	14	С	48	16	32	D	
USF/Busch Gardens	240	2	D	17	В	38	20	18	С	
Port of Tampa	71	1	E	10	E	48	11	37	D	
MacDill AFB	23	1	E	13	D	76	27	49	Е	
New Tampa	136		??		??		29		??	
Brandon	154		??		??		22		??	
Town and Country	172	2	D	14	С	74	27	47	Е	
Temple Terrace	191		??		??		16		??	
East Tampa										

SERVICE COVERAGE WORKSHEET

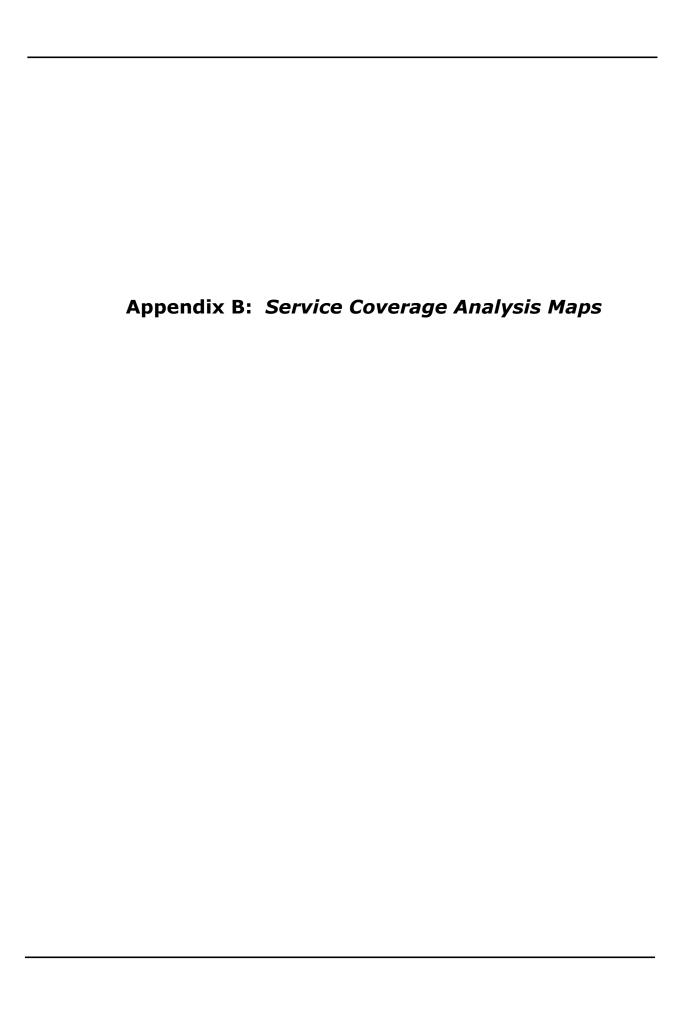
Calculation Method (GIS/Manual) GIS

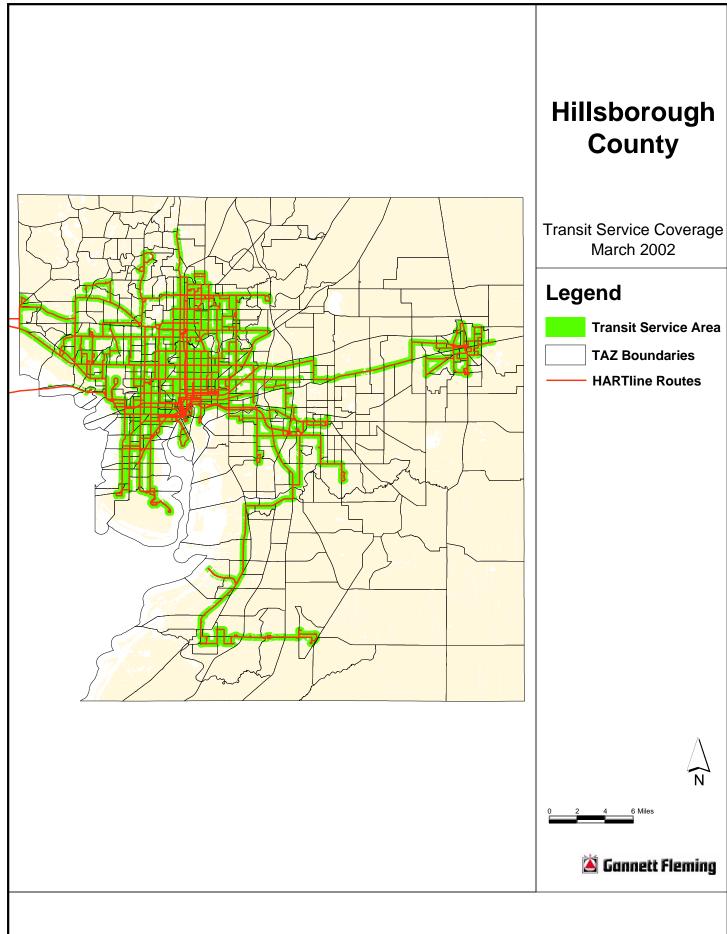
Household Data Year 1999

Population Data Year 1999 Job Data Year 1999

Average Persons per Household 2.2

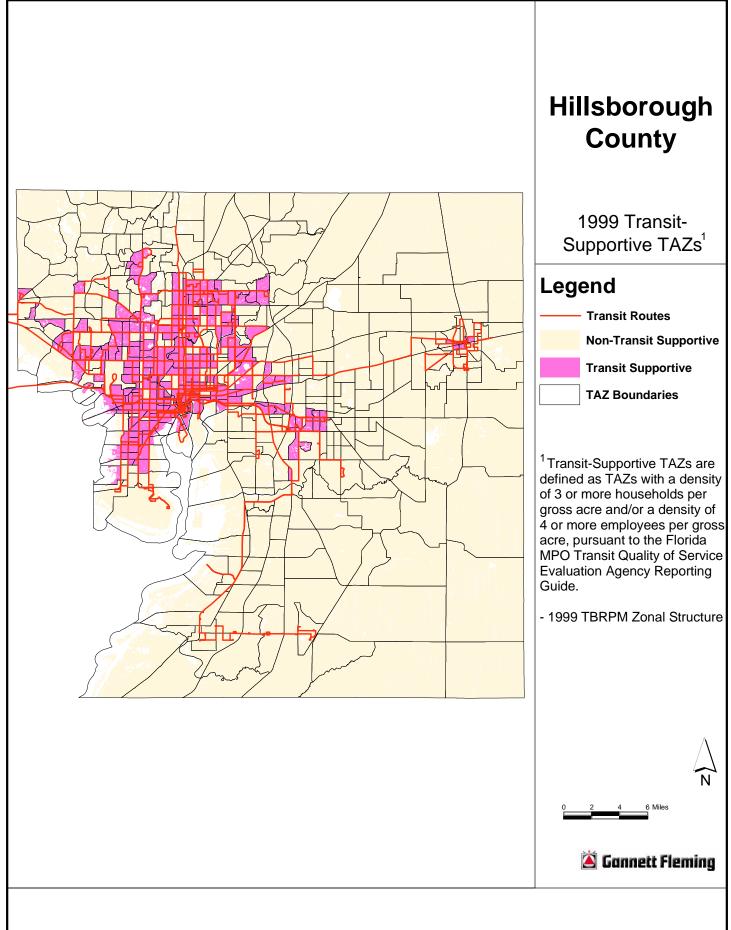
	% Area Served	% Population Served	% Jobs Served
County	16.0%	48.7%	69.8%
Principal City	34.0%	54.5%	72.8%
Transit-Supportive Area	78.1%		
Service Coverage LOS	С		





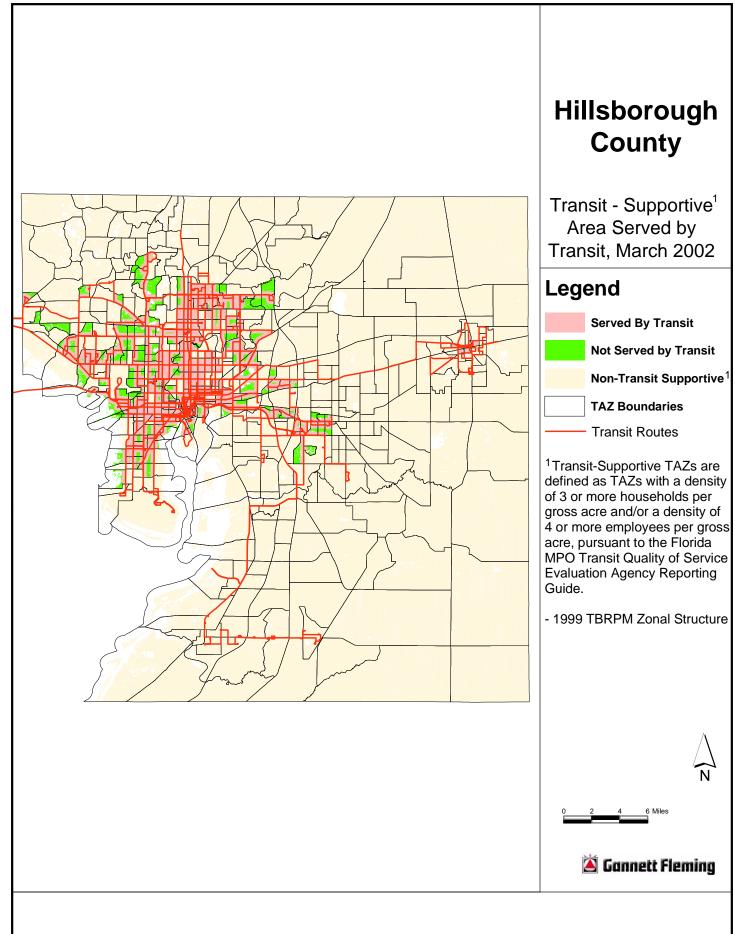
Service Coverage Area

Printed May 30, 2002



Transit-Supportive Area by Density

Printed May 31, 2002



Transit - Supportive Area Served by Transit

Printed May 31, 2002

Auto Travel Time Survey Analysis Select O-D Pairs Hillsborough County MPO







April 2002

Auto travel surveys were conducted for ten (10) of the 90 O-D pairs selected for evaluation in the FDOT TCQSM Evaluation performed in March 2002. The ten O-D pairs were selected by the Hillsborough County MPO to represent travel between Activity Centers that experienced a range of travel demand. Auto travel surveys were performed in accordance with Chapter 14 of the Manual on Uniform Traffic Studies (MUTS), without calculation of delay. Three travel times were collected for each O-D pair auto survey on different Typical Weekdays in April 2002. The average of the three travel times was calculated to determine the Survey Auto Travel Time for the O-D pair.

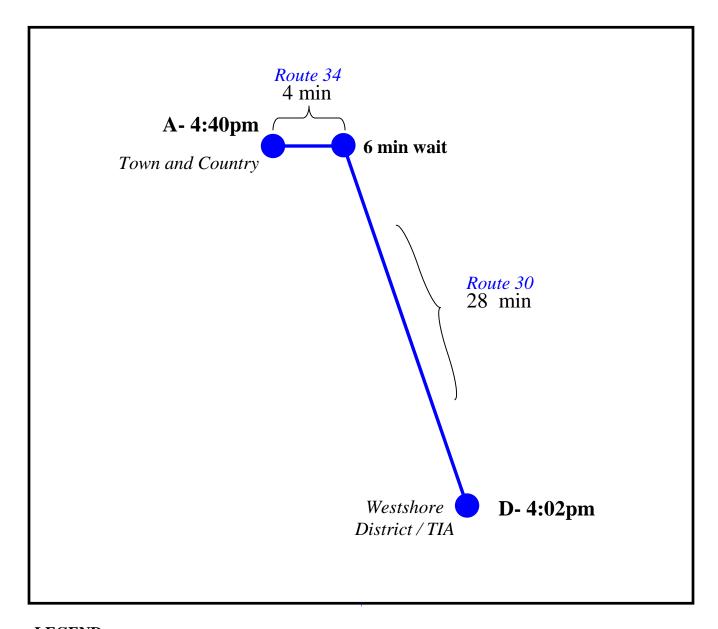
The following table compares travel times derived from the 1999 Tampa Bay Regional Transportation Planning Model (TBRPM) and the Survey Auto Travel Times for each O-D pair. The TBRPM identifies the travel time between the TAZs in which the Activity Center is located. For Activity Centers with an area identified by the MPO that encompasses multiple TAZs, the TAZ that is representative of the transit trip evaluated in the TCQSM evaluation was selected. The Survey Auto Travel Time represents the travel time between the intersection closest to the bus stop from which the transit trip originated or ended.

A comparison of auto and transit travel times between each O-D pair is also provided. Diagrams depicting the general transit route for each O-D pair except USF/Busch Gardens and New Tampa are attached. Transit service between these Activity Centers is not provided.

				Tr	avel Time (m	in)	
Origin		Destination			Auto		
AC	TAZ	AC	TAZ	Transit	TBRPM	Survey	
Westshore District/TIA	170	Town and Country	321	38	13	15	
USF	448	New Tampa	250	-	13	12	
USF	448	Temple Terrace	306	18	14	15	
Downtown	274	USF	448	65	20	21	
Westshore District/TIA	170	East Tampa	88	66	16	16	
Temple Terrace	306	East Tampa	88	95	16	16	
Port of Tampa	121	East Tampa	88	56	11	10	
MacDill AFB	240	Temple Terrace	306	112	40	31	
MacDill AFB	240	Brandon	601	159	39	27	
Port of Tampa	121	MacDill AFB	240	86	29	15	

O-D Route Selection

Westshore District/TIA (Westshore Blvd at Kennedy Blvd) to Town and Country (Memorial Hwy at Hillsborough Ave)

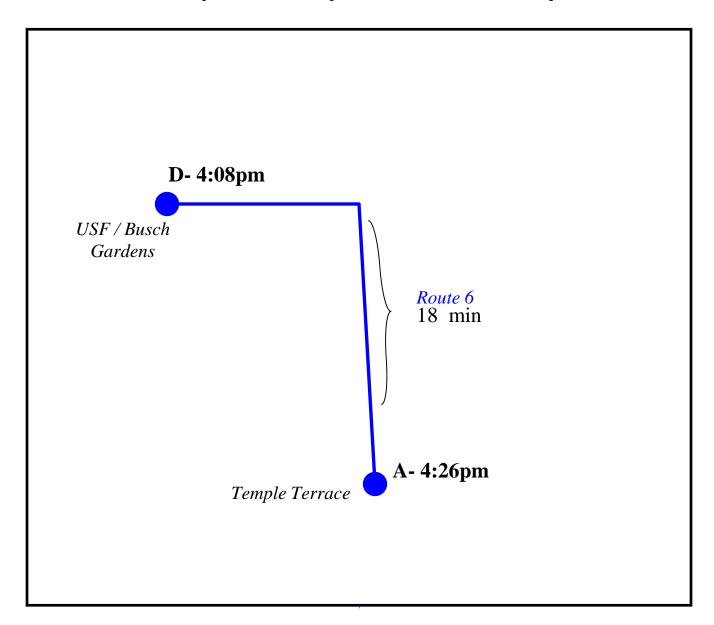


LEGEND HARTline HARTline Express

Auto Travel Time: 15 min Transit Travel Time: 38 min Transit Hours of Service: 14 hours

O-D Route Selection

USF/Busch Gardens (University Area Transit Center) to Temple Terrace (56th St & Busch Blvd)



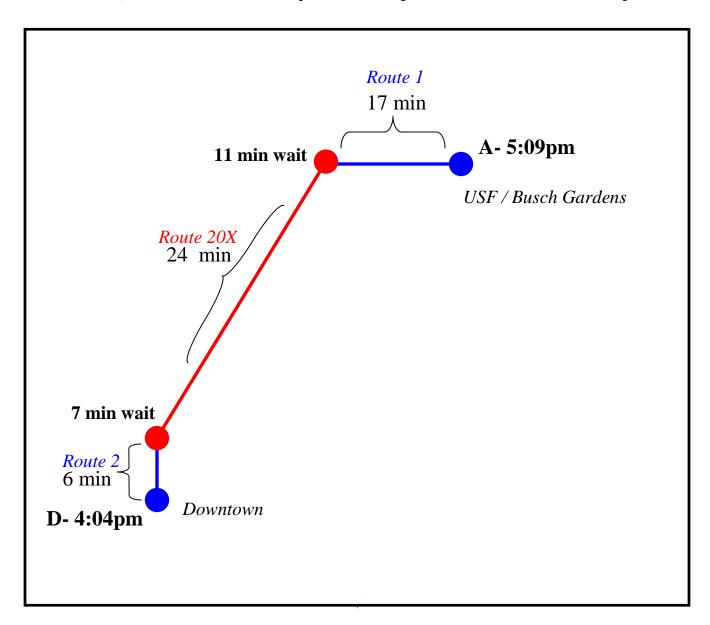
LEGEND

HARTline
HARTline Express

Auto Travel Time: 15 min Transit Travel Time: 18 min Hours of Service: 16 hours

O-D Route Selection

Downtown (Marion St at Kennedy Blvd) to USF/Busch Gardens (University Area Transit Center)

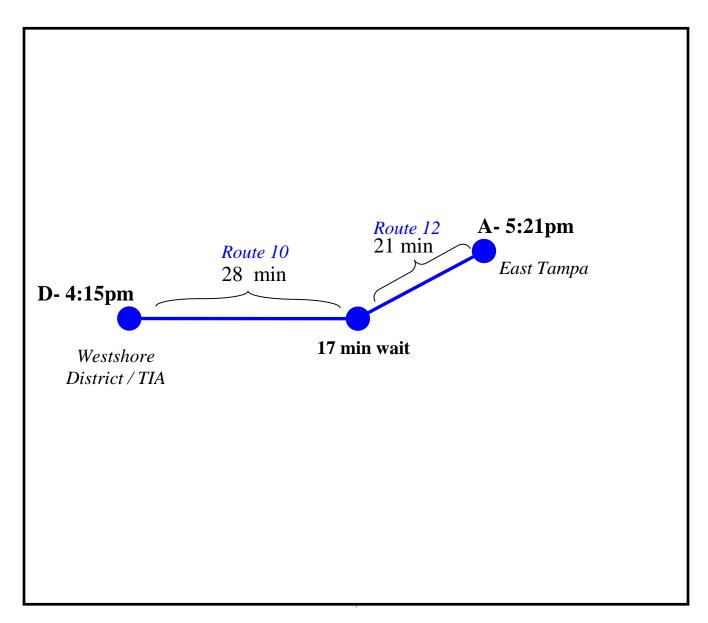


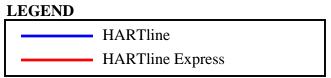
HARTline HARTline Express

Auto Travel Time: 21 min Transit Travel Time: 64 min Hours of Service: 18 hours

O-D Route Selection

Westshore District/TIA (Westshore Blvd at Kennedy Blvd) to East Tampa (Columbus Ave at 22nd St)

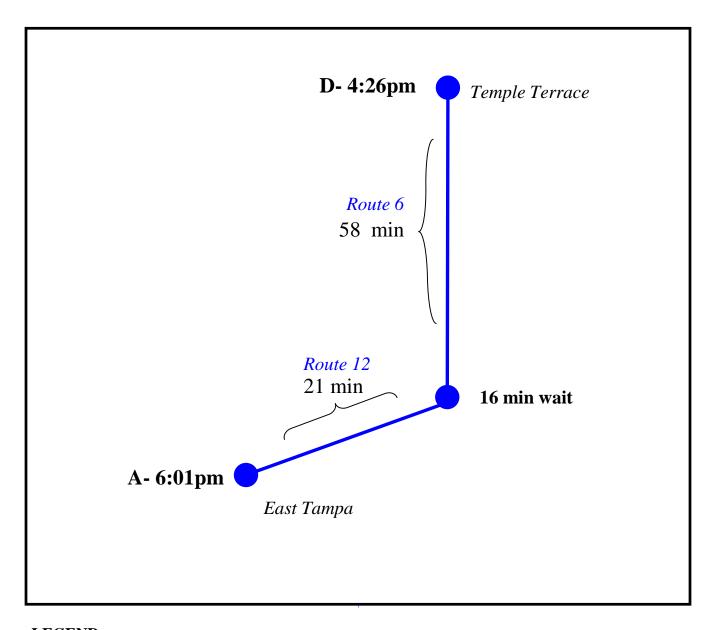




Auto Travel Time: 16 min Transit Travel Time: 65 min Hours of Service: 14 hours

O-D Route Selection

Temple Terrace (56th St at Busch Blvd) to East Tampa (Columbus Ave at 22nd St)

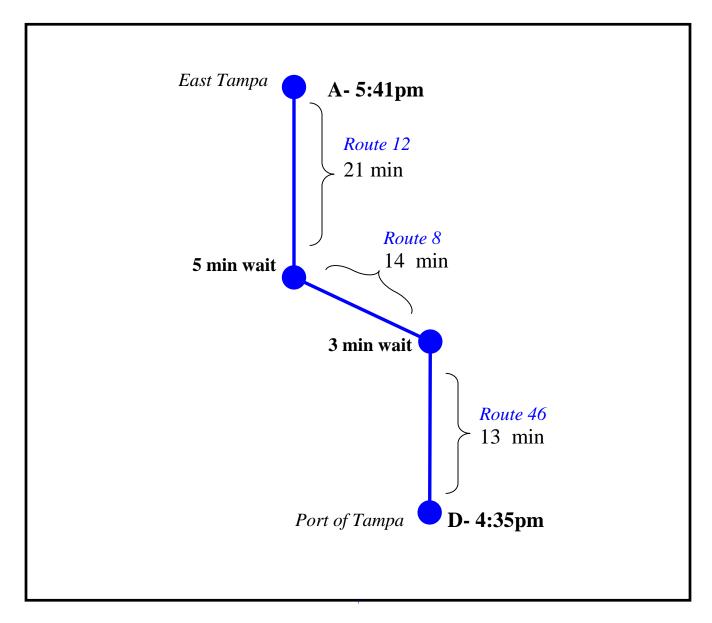


HARTline HARTline Express

Auto Travel Time: 16 min Transit Travel Time: 95 min Hours of Service: 16 hours

O-D Route Selection

Port of Tampa (20th St at Maritime Blvd) to East Tampa (Columbus Ave at 22nd St)



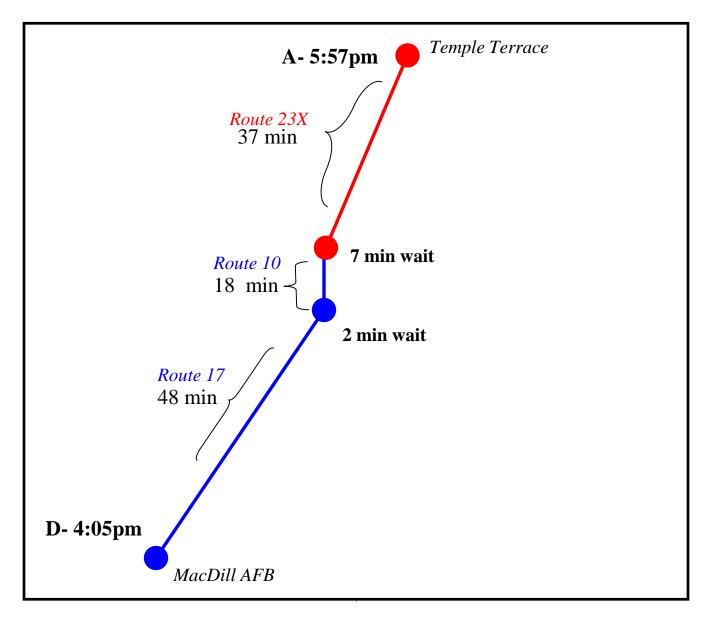
LEGEND

HARTline
HARTline Express

Auto Travel Time: 10 min Transit Travel Time: 56 min Hours of Service: 12 hours

O-D Route Selection

MacDill AFB (entrance at King Fisher Rd) to Temple Terrace (56th St at Busch Blvd)

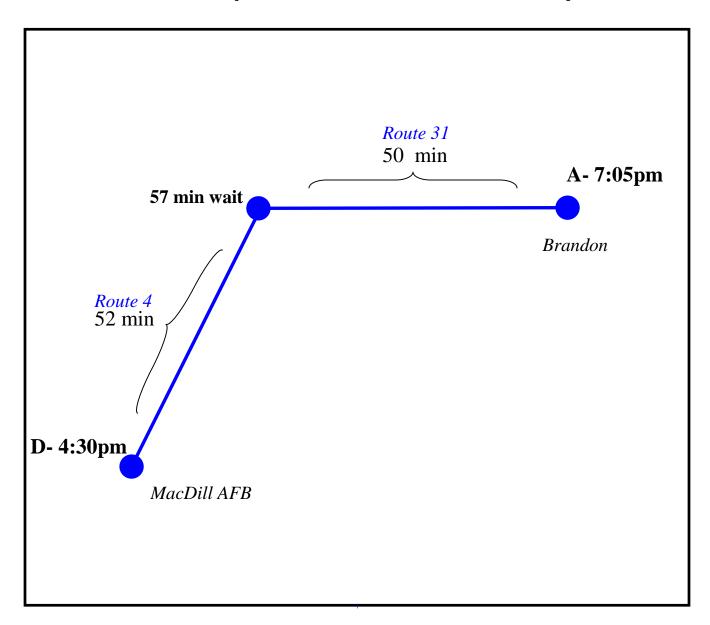


HARTline HARTline Express

Auto Travel Time: 31 min Transit Travel Time: 112 min Hours of Service: 13 hours

O-D Route Selection

MacDill AFB (entrance at King Fisher Rd) to Brandon (Providence Rd at Brandon Blvd)

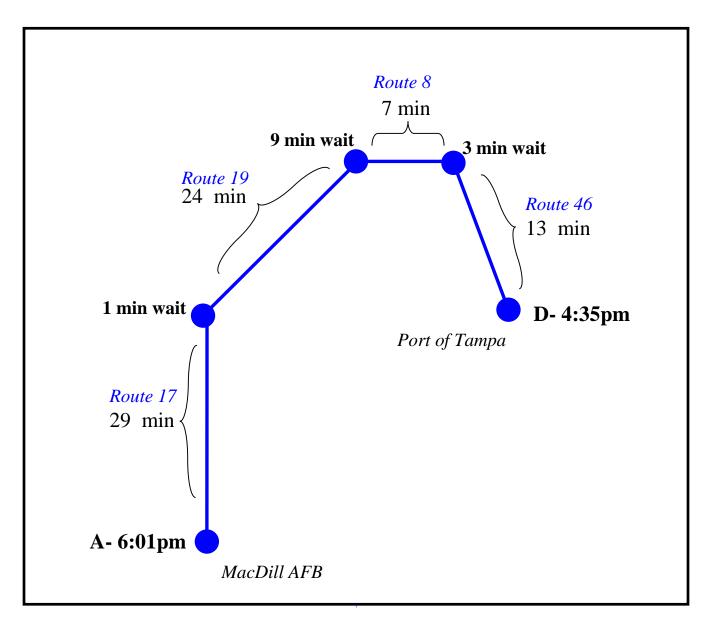


HARTline HARTline Express

Auto Travel Time: 27 min Transit Travel Time: 159 min Hours of Service: 12 hours

O-D Route Selection

Port of Tampa (20th St at Maritime Blvd) to MacDill AFB (entrance at King Fisher Rd)



LEGEND HARTline HARTline Express

Auto Travel Time: 15 min Transit Travel Time: 86 min Hours of Service: 12 hours

